



**VILLAGE COUNCIL  
AGENDA FOR SPECIAL MEETING OF DECEMBER 4, 2018  
395 MAGNOLIA RD.  
ASSEMBLY HALL  
PINEHURST, NORTH CAROLINA**

**FY 2020 STRATEGIC PLANNING RETREAT  
DECEMBER 4, 2018 - 9:00 AM - 4:00 PM  
DECEMBER 5, 2018 - 9:00 AM - 12:00 PM**

1. Call to Order.
2. FY 2020 Strategic Planning Retreat
3. Adjournment.

*Vision: The Village of Pinehurst is a charming, vibrant community which reflects our rich history and traditions.  
Mission: Promote, enhance, and sustain the quality of life for residents, businesses, and visitors.  
Values: Service, Initiative, Teamwork, and Improvement.*



**FY 2020 STRATEGIC PLANNING VILLAGE COUNCIL RETREAT  
MEETING**

**ADDITIONAL AGENDA DETAILS:**

**FY 2020 STRATEGIC PLANNING RETREAT**

**DECEMBER 4, 2018 - 9:00 AM - 4:00 PM**

**DECEMBER 5, 2018 - 9:00 AM - 12:00 PM**



**FY 2020 STRATEGIC PLANNING RETREAT  
ADDITIONAL AGENDA DETAILS:**

**FROM:**

Lauren Craig

**CC:**

Natalie Hawkins, Jeff Sanborn

**DATE OF MEMO:**

12/3/2018

**MEMO DETAILS:**

Each year, the Village Council holds a Strategic Planning Retreat in December. The retreat will be held on Tuesday, December 4 and Wednesday, December 5 in Assembly Hall. The detailed agenda for the Strategic Planning Retreat is attached.

**ATTACHMENTS:**

Description

- ▣ FY 2020 Strategic Planning Retreat Agenda

**FY 2020 Strategic Planning  
Village Council Strategic Planning Retreat  
December 4-5, 2018**



**Retreat Objectives – Day 1:**

1. Discuss long range plans
2. Review and affirm MVV
3. Review Opportunities for Improvement and Innovation and identify Strategic Opportunities

**AGENDA DAY 1 - December 4<sup>th</sup> (9:00 am – 4:00 pm)**

9:00 - 9:30	Welcome, Overview, & Pre-Retreat Meeting Recap
9:30– 10:00	Review Five-Year Financial Forecast and Potential Workforce Needs
10:00 – 10:30	Review and Discuss Long Range Plans of Key Partners & Stakeholders
10:30 – 11:30	Review VOP Comprehensive Long Range Plan (Current and In-Progress)
11:30 – 12:00	Review and Affirm Mission, Vision, & Values
12:00 – 12:30	Lunch
12:30 – 3:15	Review Opportunities for Improvement and Innovation and Identify Strategic Opportunities
3:15 – 3:30	Retreat Wrap Up – Day 1
3:30 – 4:00	Other Business: Discuss 2019 Meeting Schedule/Work Sessions Discuss 2019 Key Partners & Collaborators

**FY 2020 Strategic Planning  
Village Council Strategic Planning Retreat  
December 4-5, 2018**



**Retreat Objectives – Day 2:**

1. Discuss potential changes to the FY 2020 Balanced Scorecard (BSC)
2. Prioritize Strategic Opportunities and identify Areas of Focus (AOF)

**AGENDA DAY 2 - December 5<sup>th</sup> (9:00 am – 12:00 pm)**

9:00 - 9:15	Welcome & Overview
9:15 – 10:15	Discuss Potential Changes to the FY 2020 Balanced Scorecard (BSC) Goals, Strategic Objectives, and Key Performance Indicators (KPIs)
10:15 – 11:30	Prioritize Strategic Opportunities and Identify Areas of Focus
11:30 – 12:00	Wrap Up, Next Steps & Evaluation